

## **DS PRINTERS DRIVER FOR MAC**

### **Installation procedure**

#### **1. Before installation**

- If the printer is connected to your computer, make sure it is turned **OFF**.
- Open **System Preferences** -> **Print & Fax**. If you have DS Series printer there, delete it.

#### **2. Installation**

- Double-click the DNP DS Printer Drivers package and follow the instructions.
- **(Mac OS 10.4.x only)** reboot.

#### **3. After installation**

- Plug the printer into the USB port and turn it on. The printer should be added automatically in about a minute.

Do NOT use the '+' sign to add the printer. In this case, you may have another instance of the DS Series printer in your printer list.

#### **Known issues**

- When the printer is plugged into a different USB port, a new print queue is automatically added. This is caused by the specifics of the printer firmware. When the print queue selected in the print dialog is not available, the print job will be dispatched to the first printer with the same model.
- Multi-cut printing is not available for Mac OS 10.5 and 10.5.1. Use the Software Update from Apple menu to get the latest Mac OS updates.
- 9x13 (5x3.5") size prints will not print from Windows to a shared Mac printer when the resolution is set to 300x300. The 9x13 (5x3.5") size with 300x600 resolution setting and all other sizes should print as expected.

## Troubleshooting

- Make sure the printer is connected to the USB port and turned on. The LEDs on the printer should indicate **Ready** status. For more information consult DNP DS printer manual.
- If the printer is added but you can not print, repeat steps **1** and **3** listed above.
- If the printer does not show up automatically in the printers list, use the plus sign in **System Preferences** -> **Print & Fax** dialog box.
- If none of the above solves the problem, make sure the correct printer driver is used and change it manually if needed. The drivers are:
  - **Dai Nippon Printing DS40** for DS40 model.
  - **Dai Nippon Printing DS80** for DS80 model.

### To view and change the active driver used:

#### 10.4 Tiger:

- In **System Preferences** -> **Print & Fax** dialog box select the **DS40** printer from the printer list.
- Make sure **Kind** shows Dai Nippon Printing DS40 or Dai Nippon Printing DS80.
- If not, use **Printer Setup...** button. In the new dialog box, select **Printer model** menu item. From the menu above the Printer Model text field, select **Dai Nippon Printing** drop down menu. . Select Dai Nippon Printing DS40 or Dai Nippon Printing DS80 from the list in the manufacturers group. **Press Apply changes** button.
- If there is no **Dai Nippon Printing** item in the menu:
  - start Disk Utility, located in the Applications/Utilities folder and run **Repair disk permissions** on the boot volume.
  - follow steps 1 - 3 above to reinstall the driver.

#### 10.5 Leopard:

- In **System Preferences** -> **Print & Fax** dialog box select the **Dai Nippon Printing DS40** or **Dai Nippon Printing DS80** printer from the printer list.
- Make sure **Kind** shows Dai Nippon Printing DS40 or Dai Nippon Printing DS80.
- If not, use **Options & Supplies** button. In the sheet that opens, select the **Driver** tab. From the **Print Using** drop down menu, go to **Select a driver to use...** item. Select Dai Nippon Printing DS40 or Dai Nippon Printing DS80 from the list in the manufacturers group.
- If Dai Nippon Printing DS40 or Dai Nippon Printing DS80 are not shown in the list:
  - start Disk Utility, located in the Applications/Utilities folder and run **Repair disk permissions** on the boot volume.
  - follow steps 1 - 3 above to reinstall the driver.